

My Certification Cases

The My Certification Cases tab allows you to review and track your onboarding history.



- Complete any annual recertification requirements.
 - Example: Contract changes to acknowledge
- **Note:** If onboarding was through the old broker management system, no onboarding cases will be available at this time.

My Credentials

Manage My Licenses

- Active States displays which states you are currently approved to market/sell Wellcare plans
- Available States displays additional states that are available for you to add to your profile
 - After completing selecting a state (s), select the Add Selected State button to save your changes
 - Wellcare will then process any necessary appointments based on the state rules

The licenses shown in the "Active States" section below reflect states you are currently approved to market/ sell Wellcare Medicare Advantage and/ or Prescription Drug Plans. If you would like to activate any additional state licenses, please select from the options listed in the "Available States" section. After you are finished selecting state(s), make sure to click on "Add Selected State" to save your changes.										
Active States										
C LA - Louisiana	MS - Mississippi									
MQ - Missouri										
Available States										
AR - Arkansas	TX - Texas									
ADD SILLICIED STATES										



My Status & Credentials

The My Status tab displays information regarding your Resident License, current agreement with Wellcare, training requirements, and overall status.

My Status & Credentials							3	
MY STATUS	LICENSE INFO	TRAINING	NFO	CONTRACT INFO		APPOINTMENT INFO		
						Search:		
Active Resident License	e †↓	Active Contract	†↓	Active Training	τ⊥	Broker Status	†1	
Yes		Yes		Yes		Active/Certified		

The License Info tab provides more details regarding the state licenses you have elected to market/sell Wellcare products.

		LICENSE INFO						X				
									Search:			Ξ
State 14	Resident 14	License Number 11	License Class Name	11	LOA Name	τ⊥	Start Date	11	End Date	11	Status	
NJ	Yes		Insurance Producer		Accident & Health or Sickness		07-15-1981		10-31-2022		Active	
PA	No		NON RES PRODUCER INDIV		Accident & Health		06-05-2011		10-31-2023		Active	

Displays if the license is Resident or Non-Resident, the state of the license, the license number, the class and LOA name, the effective date and expiration dates, and the overall status of that license
Note: Once you have renewed a license with the State DOI, NIPR will automatically send the updated license information and it will reflect within your portal.

My Credentials

My Status & Credentials, Cont.

The Training Info tab displays AHIP and ACT history and status.

Му	My Status & Credentials											
	MY STATUS		LICENSE INFO	TRAINING INFO		CONTRACT INFO			APPOINTMENT INFO			
									Search:			
	Training Year	11	Training Name	†1	Start Date	†1	End Date	ţ1	Training Progress	τ⊥		
	2022		2022 Wellcare ACT Journey to a Successful Season - Broker		09/26/2021		09/30/2022		100.00			

- Every year track progress through the Training Progress column.
- Training Progress Percent Breakdown:
 - 25% = AHIP Only Completed
 - 50% = AHIP + ACT Journey Completed
 - 75% = AHIP + ACT Journey & Product Completed
 - 100% = AHIP + ACT Journey & Product + ACT Exam (Passed)



My Status & Credentials, Cont.

The Contract Info tab provides details regarding contract status with Wellcare.

My	Status & Credentials					4	L .	- <u>\$</u>
- (MY STATUS	LICEN	SE INFO	TRAINING INFO	CONTRACT INFO	APPOINTME	ENTINFO	
						Search:		
	Contract Year T1	Start Date	11	End Date	11	Contract Status		T1
	2022	01/01/2022				Contracted		
S	howing 1 to 1 of 1 entries						PREVIOUS	NEXT

- The End Date will remain blank as long as the contract remains valid
- When there is a required contract addendum to acknowledge, a new line with the updated contract year and start date will display
 - The previous contract will be updated with an End Date





My Status & Credentials, Cont.

The Appointment Info tab provides details regarding Appointments with Wellcare and each state.

Му	Status & Crede	entials											.	2
	MY STATUS	MY STATUS UCENSE IN		INFO TRAINING INFO			CONTRACT INFO			APPOINTMENT INFO				
													Search:	
	Start Date	τi	End Date	11	Entity ID	11	Company Name	11	Company Product	11	State	11	Appointment Status	11
	10/08/2020								MA - Comm		PA		Appointed	
	09/27/2021								CCP		PA		Appointed	
							WellCare Health Insurance Company of New Jersey, Inc.		MA - Comm		NJ		Pending Enrollment	

- Track the status of each appointment by using the Appointment Status column
 - Appointed = Appointed with Wellcare in that state.
 - Pending Enrollment = This state has a JIT (Just In Time) appointment rule. Wellcare will appoint the broker once an application is written in that state.
 - Ready for Appointment = the appointment has been added to the queue for processing.
 - None = the state is a non-appoint state, no appointment required.
 - Terminated = the appointment has been terminated with the state.

Note: Wellcare manages the appointments with each state. There is no action on your part. This tab is just for monitoring and tracking your credentials.